

LA&H Insurance Customer Experience Automation™

Elevate individual and group / worksite benefits customer experiences. Share, request and receive needed information through AI-powered, interactive, omnichannel, no-code, digital self-service. Deliver frictionless interactions leveraging conversational AI to securely augment live interactions.





Invisible App™

Prompt for missing information from the sender through a secure and structured app-like experience to complete the request.

Invisible Portal™

Intake documents and requests through a secure, purpose-built agile activity hub.

Intelligent Document Automation™

Process files through data extraction, validation and transformation for updates into backend systems.

SmartMail™

Triage emails into their appropriate queue and route attachments for downstream processing.

Conversational Apps™

Reach out to stakeholders or respond to requests with automated two-way communications over any channel.



How Ushur Can Transform Your Customer Experience.

Challenges:

- ✘ Slow response both to and from customers
- ✘ Difficult to receive and request information
- ✘ Increasing need to do more with less resources - time, money, staff

Solutions:

- ✓ Automated inbound/outbound communications
- ✓ Instant, 24/7 self-service
- ✓ AI-powered omnichannel digital engagement

Interested in learning more about Customer Experience Automation™? **Schedule a demo today at ushur.com**