circle
Medicaid Redetermination

Keep your ID card handy when you get care.

circle
Healthplan: 911-97726-04
Member ID: 123456789   Group Number: 98765   Payer ID: 87726

John Smith
Dependents:
Jane Smith
Billy Smith
Bonny Smith

Rx
RXBin: 610279
Rx PCN: 9999
Rx Grp: rCircle

Copays:
Office: $25   ER: $350
OrgCare: $350   Spec: $50

Circle Choice Plus
Administered by (appropriate legal entry)

Members: we're here to help. Check benefits, view claims, find a doctor, ask a question and more

Web: myhealthcircle.com
Phone: 888-888-8888

Providers: 888-555-444 or circleprovider.com
Medical claims: PO Box 12345 Made up Lane, City, CA 12345-6789

Pharmacist: 888-555-5555
Pharmacy Claims: OptumRx PO Box 650540 Dallas, TX 75265-0540

You can also **Click Here** to save a copy

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circle
Update Member Address

Enter in an address you'd like to search for nearby labs to get you H1bA1c tset

NEARBY ADDRESS

3975 Freedom Circle, Santa Clara, CA, US

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Medicaid Redetermination
Pre-built and HIPAA-secure

From inception to deployment in weeks

Digital Automation to Enhance the Redetermination Process

Pre-built Medicaid Redetermination workflows use intelligent automation to help Medicaid plans gather critical member information, introduce members to their plans, and educate them on important processes

Digital Welcome & Redetermination Education	Member Information Update	Actual Redetermination Process
• Introduce digital communications to members and let them know about support and services you offer them • Educate members on the importance of doing their part in the redetermination process	• Gather information needed for multichannel redetermination outreach • Survey for household and member information updates • Validate addresses using map interface • Capture email and cell numbers	• Educate members on the exact redetermination application process they will need to follow • Help them identify and find documentation for proof of income and assets • Simplify complex government processes • Use phone-native capabilities and feature-rich interface for document capture and upload

Elevated Customer Experiences in Weeks
**Differentiate Your Customer Experience
with Ushur Invisible App™**

INVISIBLE APP™

Customized branding so members know who contacts them

A HIPAA-secure and rich user experience designed to be intuitive and engaging

Minimal IT and no professional services needed
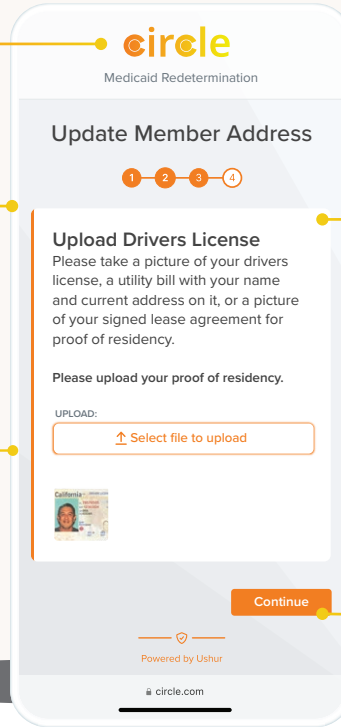
With integrated analytics to evaluate campaign effectiveness

Customized for each member and reachable 24/7

circle
Medicaid Redetermination

Update Member Address

1 2 3 4

Upload Drivers License
Please take a picture of your drivers license, a utility bill with your name and current address on it, or a picture of your signed lease agreement for proof of residency.

Please upload your proof of residency.

UPLOAD:

⬆ Select file to upload

Continue

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Designed by business users. Deployed with a single click.
Without the need for a mobile application.

Medicare Member Experiences, Transformed

A proven, no-code, HIPAA-secure member experience driven
with Customer Experience Automation™ (CXA) capabilities

No-Code • Ability to integrate and hand off to IVR Platforms • Seamlessly integrated to backend systems • Analytics-enabled • Across any channel members need (email, sms, voice) • AI-driven for experiences that require OCR

The World's Most Trusted Brands Trust Ushur

unum · TOWER · pps · Irish Life · aetna · Cigna · Aflac · CVS Health · Colonial Life